

Your databases deserve a team that has seen everything break.

MinervaDB runs, tunes, and protects production databases for 900+ enterprises — 24×7 consultative support, remote DBA, and fully managed services across every engine your company will ever run. Senior engineers only. No ticket walls. No juniors learning on your outage.

900+

enterprises served across four continents

25+

database engines & cloud platforms under contract

24×7×365

follow-the-sun coverage, senior DBAs on every shift

15 min

P0 response commitment on support subscriptions

Every growing company hits the same database wall

\$9,000 / minute

Downtime is priced in revenue, not hours

Industry studies put unplanned outage cost at \$5,600–\$9,000 per minute for digital businesses. Most database outages we're called into were visible in the telemetry days earlier — nobody was reading it.

6–9 months

Senior DBAs are nearly unhireable

A senior PostgreSQL or ClickHouse engineer takes two quarters to hire and \$180K+ to keep — then your MongoDB cluster misbehaves and you need a different specialist entirely. One hire never covers a modern stack.

4–6 engines

Fleet sprawl outruns every in-house team

The typical scale-up runs Postgres, Redis, an analytics store, a document DB, and two managed cloud services — before its tenth engineer. Each one fails differently. Each one is production.

Consulting & Audits

Performance audits, post-upgrade forensics, architecture and DR reviews, cloud cost optimization. Fixed scope, findings in 48–72 hours, evidence attached.

24x7 Consultative Support

Annual subscription. Your engineers keep the keys; ours answer in minutes — escalations, tuning, upgrade rehearsals, war-room presence when it matters.

Remote DBA

We operate your databases inside your cloud or datacenter: monitoring, maintenance, backups verified by restore, capacity planning, on-call ownership.

Managed Services

Full lifecycle ownership — architecture to upgrades to 2 a.m. incidents — under named SLAs, delivered by the same senior engineers every quarter.

ONE PARTNER. EVERY ENGINE YOU RUN — OR WILL RUN.

PostgreSQL

MySQL

ClickHouse

MongoDB

MariaDB

SQL Server

Oracle & Exadata

Db2 LUW / z/OS

SAP HANA

Cassandra

Redis

Valkey

Trino

Milvus

CockroachDB

TiDB

YugabyteDB

Aurora / RDS

AlloyDB

Azure SQL

Snowflake

BigQuery

Redshift

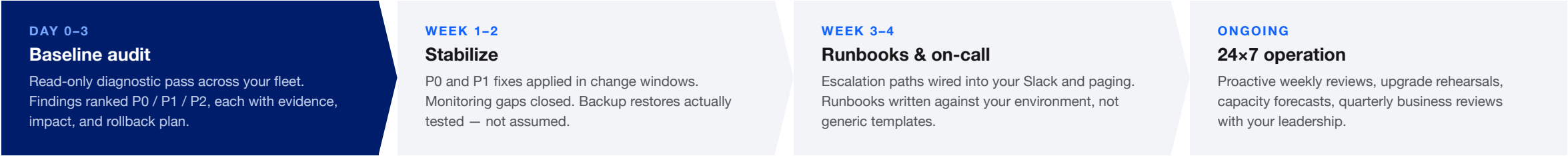
Databricks

MySQL HeatWave

One contract replaces five vendors

Most clients arrive with a Postgres consultant, a MongoDB contractor, an unanswered ClickHouse question, and a cloud bill nobody owns. A single MinervaDB subscription covers the whole estate — and if it stores data in production, we support it.

From first audit to boring, uneventful production



Senior-only delivery

The person who answers your P0 has run this engine in production for a decade — and has founder-level backup behind them.

- No L1/L2 triage wall between you and expertise
- Named engineers, consistent quarter to quarter
- Follow-the-sun shifts across India, EMEA & US hours

Evidence-first method

Every finding cites the metric that proves it. Every change ships with expected impact, risk, and a rollback plan.

- Observation → interpretation → recommendation
- P0 outage-risk / P1 degradation / P2 hygiene
- Before/after numbers on every fix we apply

Anatomy of a P0, with us

00:00	Your alert fires — or ours does first. Page acknowledged by a senior DBA.
00:15	Diagnosis underway on a bridge with your team: evidence, not guesswork.
00:40	Mitigation applied with rollback standing by. Service restored.
+48 h	Written root-cause analysis with the fix that makes recurrence boring.

SECURITY POSTURE
Least-privilege from day one: read-only monitoring roles to start, credentials in your vault, every session logged and auditable.

CHANGE DISCIPLINE
Nothing touches production without a change window, a rollback plan, and a named engineer accountable for both.

YOUR TOOLS, NOT OURS
We plug into your monitoring, Slack, and ticketing — Prometheus, Grafana, Datadog, PagerDuty, Jira. No platform migration required to hire us.

VISIBLE BY DEFAULT
Weekly written reviews, monthly trend reports, quarterly business reviews — you always know what we did, found, and recommend next.

Three ways to put us on your team

	KEEP YOUR KEYS Consultative Support	WE OPERATE, YOU OWN Remote DBA	FULL OWNERSHIP Managed Services
Built for	Teams with engineers who run their own databases but need experts on call	Teams that want database operations off their plate, inside their own cloud	Companies that want outcomes and SLAs, not database decisions
Coverage	24x7x365 escalation line, unlimited incidents	24x7x365 operation + on-call ownership	24x7x365 full lifecycle, architecture through incident command
Response SLA	P0 15 min · P1 1 hr · P2 next business day	P0 15 min, proactive alerting — we usually call you first	P0 15 min + availability SLAs per environment
Proactive work	Quarterly health checks, upgrade advisory, unlimited Q&A	Weekly reviews, patching, backup restore drills, capacity forecasts	Everything in Remote DBA + roadmap ownership, DR game-days, cost governance
Engines	All 25+ engines and cloud platforms — mix freely under one contract		
Commercials	Annual subscription, per environment tier	Annual subscription, per environment + fleet size	Annual contract, scoped per estate with named SLAs

Vendor-neutral, always

We sell expertise, not licenses or migrations to whatever we resell. Advice follows your interest.

Subscription pays for itself

Most contracts are offset by the cloud spend, license fees, and incident hours they eliminate.

Start small, expand on proof

Most clients begin with one audit or one environment. Contracts grow because results do.

What clients typically see in the first two quarters

40–70%

reduction in p95 latency on the queries that matter, from evidence-driven tuning

25–40%

cloud database cost reduction — rightsizing, storage generations, workload fixes

Minutes

MTTR on database incidents that previously ran hours — because diagnosis starts senior

0

failed upgrades across supported fleets — every major version change is rehearsed first

Startups & scale-ups

Your Series A–C stack, kept fast and alive without hiring a DBA team you can't find anyway. Fractional depth, full coverage.

Enterprises & GCCs

Multi-engine estates, compliance-grade change discipline, and scarce-skill coverage — Oracle, Exadata, Db2, SAP HANA — under one partner.

Investors & boards

Database risk is quantifiable. Our audits give diligence-grade answers on scalability, resilience, and the cloud bill hiding in COGS.

"I started MinervaDB because I kept watching good companies lose bad weeks to database problems that a senior engineer would have prevented in an afternoon. Twenty-five years in this field taught me one thing: databases reward the people who read the evidence. That's the entire company — senior people, reading your evidence, before it becomes your outage."

Shiv Iyer

Founder & CEO, MinervaDB Inc.

Start with proof, not a contract

The first engagement is deliberately small: a fixed-scope database health assessment of one production environment.

- 01 30-minute scoping call — your stack, your pain, your priorities
- 02 Read-only assessment: findings in 72 hours, ranked and evidenced
- 03 You keep the report either way. If it's valuable, we talk subscriptions.

No agent installs, no credentials beyond a read-only monitoring role, no obligation past the assessment.

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MinervaDB Inc. — also creators of ChistaDATA, the ClickHouse specialists